

## **ProTrans International® El Paso Center Achieves ISO 9001:2008 Certification**

**INDIANAPOLIS, INDIANA, MAY 2011:** ProTrans International, Inc., has achieved ISO 9001:2008 certification, the latest ISO standard designation. This further demonstrates the organization's commitment to customers and quality-of-service standards established by the International Organization for Standardization (ISO).

To verify that ISO initiatives are ongoing and quality improvement continuous, United Registrar Services conducted its annual quality management system review with an eye to the new ISO 9001:2008 standards. This audit addressed all areas of operation and this process resulted in the certification achievement.

“ISO 9001:2008 certification is only obtained through discipline and hard work, and it reflects positively on all those involved,” said Craig Roeder, CEO of ProTrans International. “Thank you for your efforts...and congratulations!”

Speaking to the company's associates in El Paso, ProTrans Vice President of Operations Shawn Masters commented, “I am very happy how you all responded in the end to this audit. I look forward to my next visit to witness us hanging the banner! Great job to everyone in El Paso!”

According to Joe Garcia, Border Processing Manager-ELP, “The closure of the first ISO audit in El Paso has been a great success and accomplishment of which we are all very proud of. It marked the end of a long preparation period in which all our teams came together for one common goal and it marks a new beginning for our new operational standard.” Garcia continued, “I would like to thank the all of our staff in El Paso for the many hours and dedication invested in our newly acquired certification. The ISO certification is just one more reflection of our team and its efforts. Congratulations and thank you to all our employees and management staff.”

Adopted in 1987 by the International Organization for Standardization in Geneva, Switzerland, the ISO quality system was developed in order to establish an internationally recognized standard of quality. Recognized in more than 150 countries, the ISO 9001:2008 standard places a strong emphasis on customer satisfaction, management responsibility, continual improvement, and organizational performance measurement.

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